

So you're moving Moodle to the cloud: GREAT - now what?

Moodle things to consider in your post-cloud migration state

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#mootieuk20

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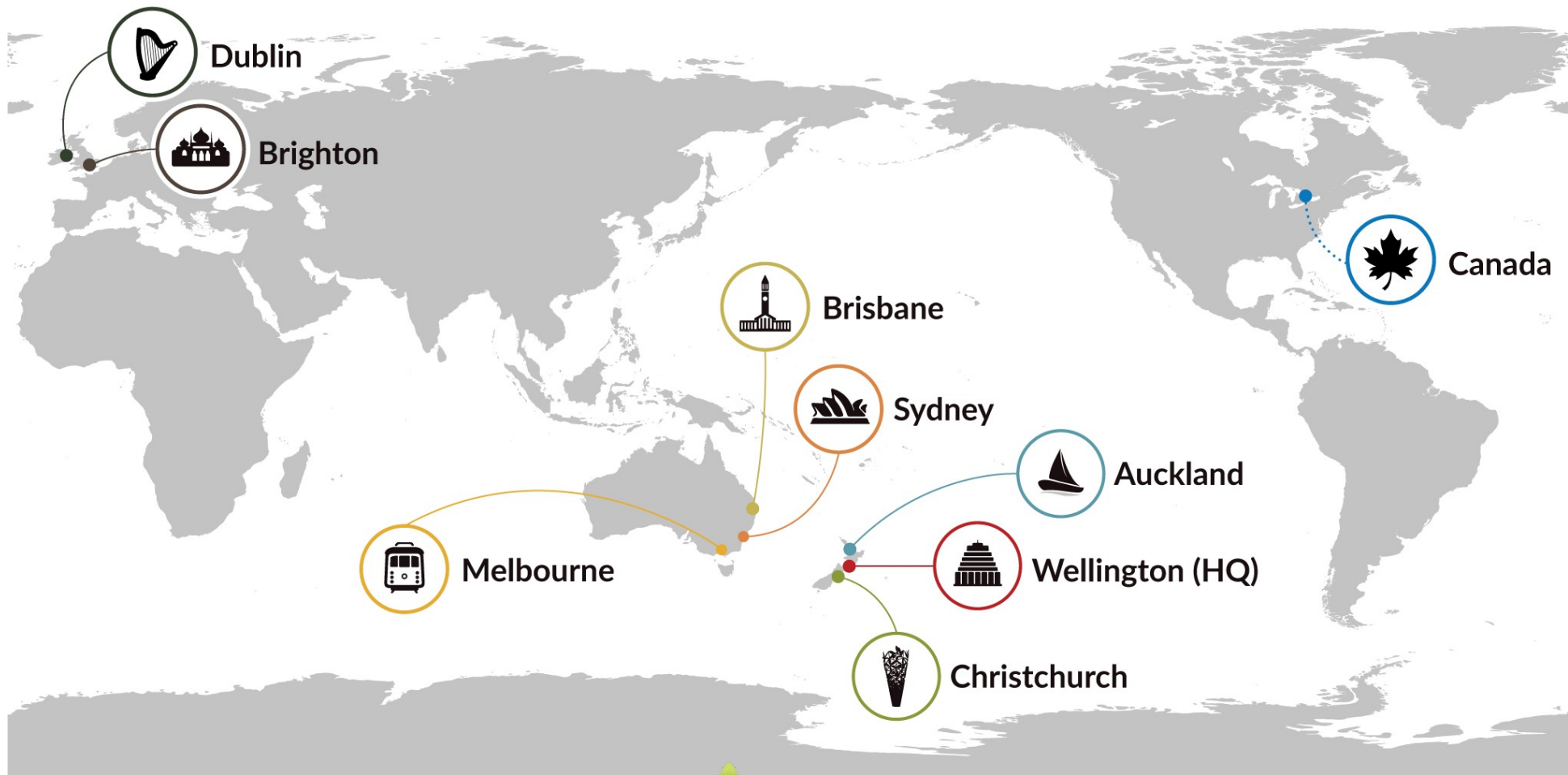
Catalyst IT Expertise



- > 300 staff world wide
- > 40 staff UK/EU

Expertise ranging from:

- Education/business training
- Pedagogy and learning design
- Site setup and configuration
- Project Management
- Solutions consultancy
- Theme design
- Development & System administration



Your checklist

Scaling and Tuning

Incident response

Fault finding

Patching

Upgrades

Continuous
enhancement

Staff support and Pedagogy

Scaling and Tuning



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Scaling and Tuning

- ✓ scaling
- ✓ load testing and reviews
- ✓ autoscaling rules/management
- ✓ tuning

Incident response



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Incident response

- ✓ Notifications (automatic?)
- ✓ When do you get support (Business day or 24/7)
- ✓ resolutions
- ✓ debriefing / incident reports
- ✓ actions / future risk mitigation

Fault finding

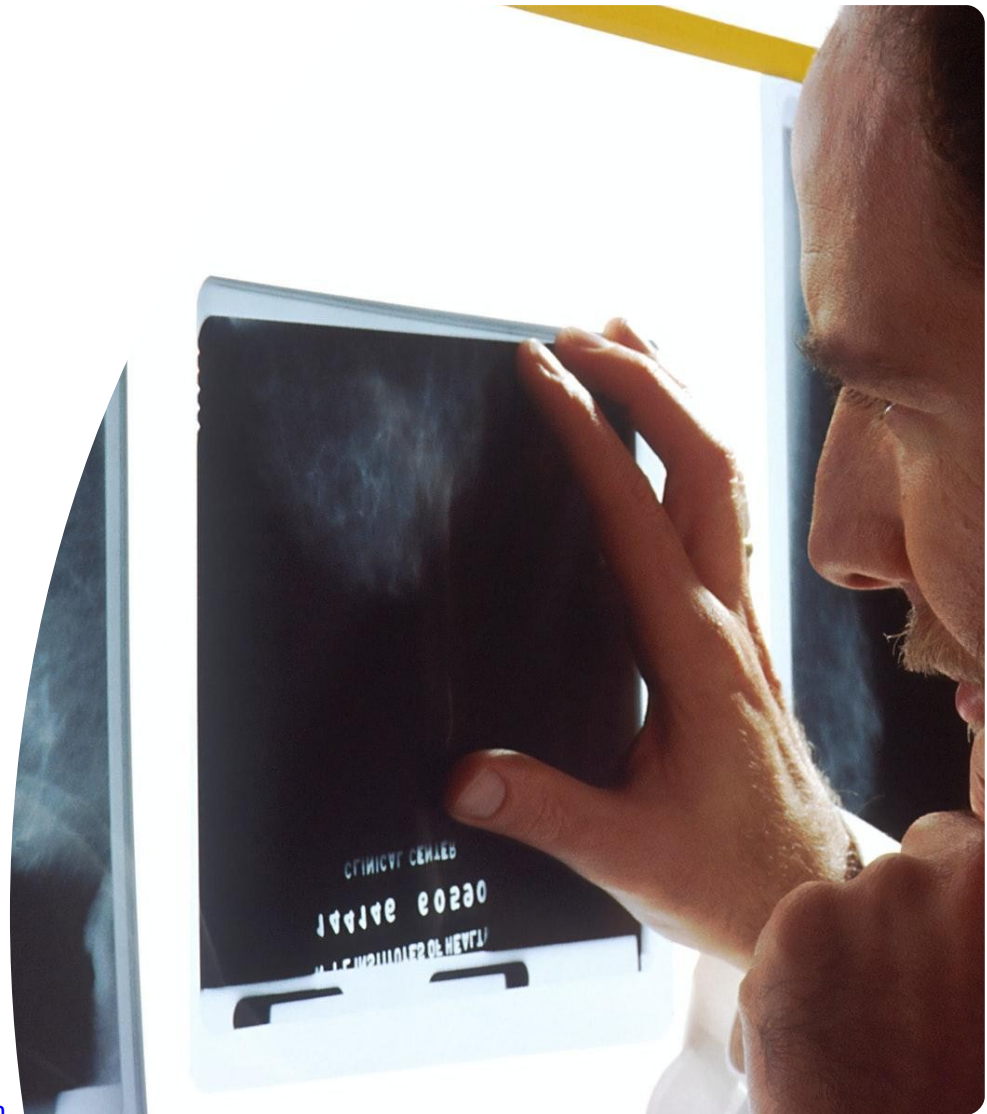


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Fault finding

- ✓ fault finding
- ✓ observability of issues
- ✓ diagnostic tools

Patching

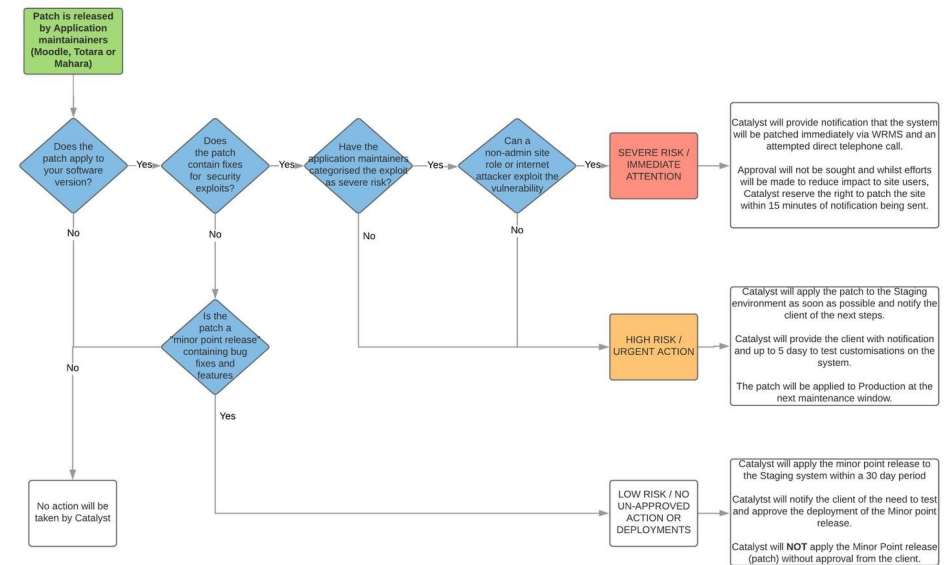


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Patching

- ✓ regular patching workflow
- ✓ risk severity
- ✓ security releases
- ✓ deployment schedules

Patching Process



Upgrades



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Upgrades

- ✓ managed process – timing
- ✓ project management
- ✓ collaborative process
- ✓ testing - plugins
- ✓ user new feature management

Continuous enhancement

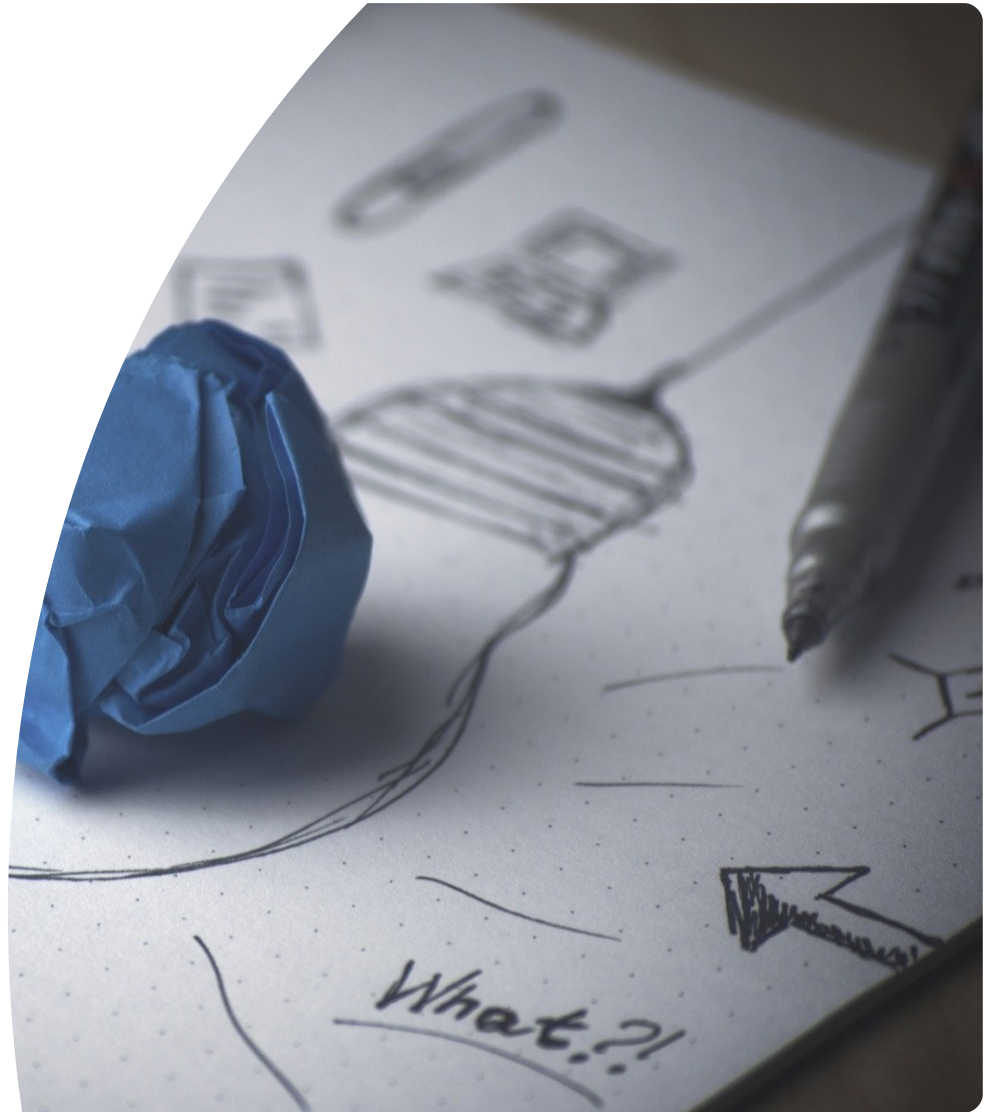


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Continuous enhancement

- ✓ integrations
- ✓ monitoring
- ✓ regular updates
- ✓ service management

User Support

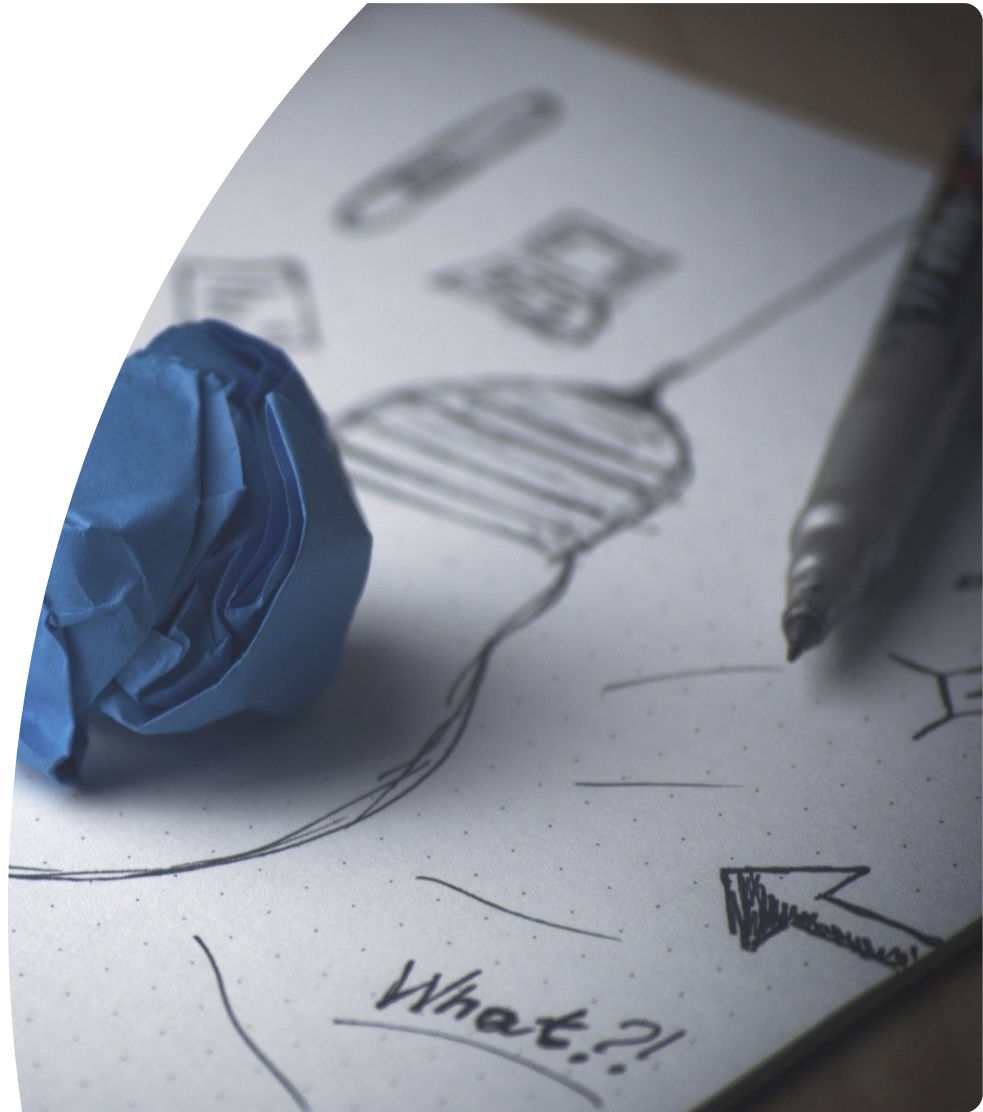


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User support

- ✓ integrations - infrastructure
- ✓ integrations – learning and teaching tools
- ✓ privacy and GDPR of external tools
- ✓ training and support

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- We offer consultancy and analysis/recommendation services to help you build strategies in your internal teams
- We offer our services to build out courses and content if your teams are unable to free up time and space to do so

Contact us:

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Thank you



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